



FlightAssure

Extended Warranty Programs

Assurance and Peace of Mind with Extended Coverage



UNIVERSAL™ AVIONICS
an *Elbit Systems* Company

FlightAssure

Extended Warranty Programs

Plan Benefits:

- Full coverage on exchange & repair services
- Available loaner units included
- Component repairs included
- No Fault Found (NFF) removals
- Fully transferable contract
- Free outbound second day air freight
- 24/7 AOG emergency service

Gain Assurance and Peace of Mind with Extended Coverage

Universal Avionics' FlightAssure Extended Warranty Program removes the uncertainty and guesswork from your avionics' maintenance, downtime, and repair costs in the event of a failure.

Component Repairs and NFF Removals

Component repairs and No Fault Found (NFF) removals of Universal Avionics equipment on your aircraft are covered by the FlightAssure program.

24/7 AOG Emergency Service

Universal Avionics offers emergency Aircraft-On-Ground (AOG) services 24/7 for grounded aircraft, with remote AOG service teams based at several strategic locations worldwide.

Fleet Operators

FlightAssure Fleet is designed for airline and other various fleet operators where a cost per flight hour structure is imperative. The program allows for repair, replacement and overhaul services and products. The maintenance agreement is billed monthly, based on a flat fee per flight hour.

Essential / Premier for Business Operators

The Essential and Premier programs offer a flat rate contract, which is ideal for business aviation operators. It features a straightforward, 3-year fixed-price contract billed annually to allow for improved yearly planning and certainty. With FlightAssure, you receive one invoice at the start of your contract, and renewed annually. The contract is fully transferable.

Removal and refit coverage is provided at no additional cost through an Authorized Dealer. Universal Avionics partners with several hundred Authorized Dealers worldwide and registers new installation centers on a regular basis, ensuring worldwide access to qualified repair technicians.

FlightAssure Premier offers additional coverage for a nominal increase to the annual fee. It includes Unlimited NFFs, Counter-to-Counter shipments, extended troubleshooting service, technical publications and discounts for FMS software upgrades.

Superior Customer Support

With Universal Avionics' world-renowned product support team, customers will always reach a live person during business hours. Phone and onsite technical support is provided at no additional charge.

The company's consistently high support ratings in industry publications prove Universal's commitment to overall customer support, operation, and reliability.

FlightAssure Plans	Essential	Premier	Fleet
Max Flight Hours	300	300	N/A
Contract Term	3-Year contract, billed annually, fixed-price	3-Year contract, billed annually, fixed-price	Annual Contract; billed monthly based on flight hours
Promotions & Discounts	Early enrollment discount	Early enrollment discount	
No Charge Exchange / Rental / Repairs	✓	✓	✓
Shipping: Free International Priority; Free Domestic Overnight	✓	✓	✓
Fully Transferable Contract	✓	✓	✓
R&R Labor	✓	✓	N/A
Fleet Discounts	✓	✓	N/A
NFF Allowance	5	Unlimited	Unlimited
Counter-to-Counter Shipments		✓	✓
Tech Publications – Pilot Guides		✓	✓
25% Discount for Major FMS Software Upgrades*		✓	N/A

*does not include upgrades in which the P/N changes (e.g. UniLink™ ATN Module)

Inquiries

Contact your dealer for a quote today. Please have this information on hand to expedite service: aircraft type, aircraft serial number, and list of UA equipment.

For additional information or enrollment, contact:

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